THUON PANHAVIPUTH

IT Officer | Network & Infrastructure | Cambodia

Email: vzputh@gmail.com | GitHub: github.com/lzme-vzputh | Telegram: @viiputh

PROFESSIONAL SUMMARY

IT professional with hands-on experience across factory infrastructure, end-user support, Microsoft 365 administration, and network operations. Connects practical on-site troubleshooting with documentation and infrastructure planning.

PROFESSIONAL EXPERIENCE

IT Officer | LM MANUFACTURING CO., LTD.

Sep 2026 - Present | Kampong Speu, Cambodia

- Supports staff computers, printers, Wi-Fi, and daily connectivity at a growing factory site.
- Surveys network and CCTV infrastructure and prepares phased technical plans with vendors.
- Plans standard Windows/software practice, IT asset records, shared storage, and backup requirements.

Information Technology Officer | Peng Houth Group

Dec 2025 - Aug 2026 | Cambodia

- Provided Tier 2 end-user support, device deployment, testing, and user training.
- Verified Service Help Desk categories, forms, permissions, and workflows; customized templates and configurations.
- Coordinated vendor validation, performed functional tests, reported defects, and recorded support-ticket training videos.
- Supported Active Directory to Microsoft 365 transition, Ubuntu / Keycloak systems, and Windows upgrades.

IT Admin Officer | East Group Cambodia

Sep 2024 - Nov 2025 | Cambodia

- Configured TP-Link, UniFi, and MikroTik routers/APs; resolved connectivity issues and worked on fiber splicing.
- Installed and monitored analog/IP CCTV, including maintenance and regular backup checks.
- Maintained multi-site IT inventory and researched/tested software and suppliers.

IT Support | Singapore (Cambodia) International Academy

Jun 2024 - Sep 2024 | Cambodia

- Supported Windows/macOS devices, printers, scanners, projectors, Apple TV, and events.
- Managed user access and assisted with antivirus, BitLocker, domain join, security awareness, and backup procedures.

TECHNICAL SKILLS

Networking: TCP/IP, VLAN, routing, switching, Wi-Fi, MikroTik, Ruijie, TP-Link, fiber optic

Systems: Windows, Windows Server, Microsoft 365, Active Directory, Linux

Infrastructure and service: CCTV, NVR, NAS, printers, backup, ITSM, Service Help Desk workflows

Business systems: Functional QA, business process analysis, workflow validation; Odoo exploration (no implementation)

Programming and databases: Python, JavaScript, TypeScript, C#, HTML, CSS, SQL, MySQL, SQL Server

Tools: GitHub, VS Code, Visual Studio

EDUCATION

Bachelor of Science, Computer Science and Engineering
Royal University of Phnom Penh | 2023 - 2026 | Phnom Penh, Cambodia

LANGUAGES

Khmer - Native | English - Working proficiency